

TRISH contact information

For all enquiries relating to your referral please contact the TRISH team on:

Tel: 01924 317770

Email: TRISHNK@northkirkleesccg.nhs.uk

Or

TRISH@wakefieldccg.nhs.uk

Have your say...

To help us to continually improve our service we would love to hear from you. If you would like to tell us about your experience please contact us using the details above



North Kirklees Clinical Commissioning Group
Wakefield Clinical Commissioning Group

The Referral Information & Support Hub (TRISH)



What is TRISH?

- TRISH is a locally based referral information and support service for people living in North Kirklees and Wakefield.
- It provides a central point for all GP referrals and information about what services are available.

Patient Information Leaflet

Why is TRISH being used?

- We want to improve your patient experience, making sure that you go for the right treatment at the right time and in the right place.

What happens when my GP refers me?

- If you need a referral for an assessment or treatment, your GP practice will send this to TRISH.

What happens when my referral goes to TRISH?

- The TRISH team will review your referral to ensure it contains all the required information, this will sometimes include a clinical review by a specialist clinician. If the referral needs further information it will be returned to your GP for completion.
- Once a completed referral is received from your GP practice TRISH will contact you via telephone or via letter.
- TRISH will ensure that you are offered choice of providers as applicable and book an appointment for you.
- For some services you will be sent a

letter with instruction for how to book the appointment yourself at a time convenient to you.

- The team will also tell you where you can find out more about your condition; such as online resources and local support groups, provide you with information about transport options and answer any other questions you have about the service.
- You will receive a letter confirming your appointment details
- If we are unable to contact you we will try again. If we have still been unable to contact you we will send you information through the post.

Is my information safe?

- Yes, any patient identifiable information will be handled in accordance with the Data Protection Act and all NHS confidentiality regulations.
- When you have any contact with TRISH you will be asked to provide your full name, date of birth and address as confirmation of your identity.